



General Ticket and Venue Terms and Conditions

These Terms and Conditions are in conjunction with the online ticket platform [Terms and Conditions of Service](#) and [Cancellations and Refund Policy](#). Please click the hyperlinks to visit, or visit the following:

FIXR Terms and Conditions of Service for Customers – <https://fixr.co/legal/customer-terms-and-conditions>

FIXR Cancellations and Refund Policy for Customers - <https://fixr.co/legal/customer-cancellations-and-refunds-policy>

Calne Bonfire & Fireworks Night Event Terms & Conditions

Tickets are non-transferrable and no refunds will be made unless cancellation by the organisers, announcements will be made via all Calne Town Council social media platforms in case of cancellation or other major update. Children under 12 need to be accompanied by a paying adult. Although reasonable steps are taken for safety, you will be entering the site at your own risk. Items prohibited but not limited to include sparklers, fireworks, chinese lanterns, alcohol and picnics.

No dogs are permitted except guide dogs. Smoking is not permitted on the grounds. Please follow the instructions of stewards at all times and stay behind the safety barriers. Signs for parking will be displayed as there is no parking on the site. There is limited disabled parking on-site, valid documentation will be required. Car parks will be locked at 9:15pm latest, no overnight parking permitted. Random bag checks at the gates may be undertaken. The organisers reserve the right to remove or deny entry to anyone to the event who doesn't follow these terms and conditions, or that of the online ticket platform terms and conditions. Tickets may be void or invalid if the ticket has been tampered with, lost or stub torn off.

Contact Calne Town Council for further information on 01249 814000 or email calne@calne.gov.uk.